



Who is this document for?	What can be found in this document?
This document is relevant for individual users of the Securitas Digital Services , such as MySecuritas, who would like details on how Securitas processes their personal data as data controller.	This document contains information about how Securitas processes personal data when users register for and use Securitas Digital Services. Users can find details about what personal data is collected, the purposes and legal basis for processing, data sharing practices, data retention periods, security measures, and user rights regarding their personal data.

Privacy Notice

Published on and effective as of June 30, 2026.

About this Privacy Notice

We at Securitas ("**Securitas**", "**we**" or "**us**") respect your integrity. This Privacy Notice for Securitas Digital Services (the "**Services**") describes how we collect and process personal data when you register for and use the Services. It is important for us that you read and understand this Privacy Notice before you use the Services. You are welcome to contact us if you have any questions.

This Privacy Notice is available in multiple languages for your convenience. Please note that the English version is the authoritative text and shall take precedence in case of any conflicts or inconsistencies between language versions.

Responsibility for the processing of personal data

Securitas is the data controller of the personal data processing described in this Privacy Notice. This generally means that the local Securitas entity in your country is responsible for ensuring that processing is compliant with applicable laws in relation to personal data. When another Securitas entity is responsible for the processing, you will be informed about this before the processing takes place.

Please note that this Privacy Notice does not cover personal data in guard reports or other company-specific content in the Services, which is only displayed to you as an authorized user. This is because the company accessing or receiving the Services (e.g. a Securitas client), is the data controller for such processing of personal data, and Securitas is only processing it on instructions from the controller.

For information on what company within the Securitas Group that is processing your information and how to get in contact, please see the Personal Data Controllers document, which you can find at <https://www.securitas.com/en/about-us/securitas-digital-services--legal-documents/>.

The Personal Data Controllers document also covers any amendments or modifications to this Privacy Notice that applies to a specific country, so called Country Unique Terms. If a part of the Privacy Notice is amended by specific Country Unique Terms the remainder of the Privacy Notice remains unchanged.



Categories of personal data

The following information will be processed when you register a user account or use the Services.

User Credentials: Username, email, authentication method and similar information.

Contact Information: First and last name, country, preferred language, role in a company, phone number, email, business area, and similar contact details. Some contact information is optional and only processed if you enter it.

Engagement Information: Engagement Information is optional and processed only if you participate in the Customer Panel and may include e.g. name, contact details, role, company, country and details on your company's engagement with Securitas.

Usage Data: Information that you provide while using the Services, either directly or through your interaction with the Services, as well as information that is collected automatically. This includes automatically generated information such as browsing information, IP-address, device name, device information, and information about how you use the Services and what features you use in the Services, including when and for how long you are logged into the Services.

The purpose and the lawful basis for the processing

Securitas is processing the personal data you provide to us, or that is a result of your use of the Services as described below:

Purpose of processing	Lawful basis for processing
We process your User Credentials and Usage Data to be able to provide and administer the Services in a safe manner to the authorized users.	The processing is necessary for the performance of a contract.
We process your User Credentials, Usage Data and Contact Information to be able to provide the Services to you as a user.	The processing is necessary for the performance of a contract.
We process your User Credentials, Usage Data and Contact Information to be able to send you important information about the Services.	The processing is necessary for the performance of a contract.
We process your User Credentials, Contact Information and Usage Data to send you information about the Services, updates, and how to get the most out of the Services tailored to your usage.	The processing is necessary for a legitimate interest. The following interest has been considered; — Securitas' interest to offer user-friendly and engaging Services.



We process User Credentials and Usage Data to get insights on an aggregated level to be able to assess, further develop and enhance the Services.	The processing is necessary for a legitimate interest. The following interests have been considered; — Securitas interest to assess, develop and enhance the Services and to ensure functioning and continuously improved services. — To ensure Securitas interest to offer safe, user friendly, and well-functioning services.
If you have consented to use of analytical cookies, we process your User Credentials and Usage Data on an identifiable level to be able to assess, further develop and enhance the Services.	The processing is based on your consent.
If you have consented to take part of the Customer Panel, we will process your User Credentials, Usage Data, Engagement Information, and Contact Information to communicate with you regarding the Customer Panel For example, by sending questionnaires, performing interviews, sending information, asking for comments on new or unpublished features, or similar actions	The processing is based on your consent.
If you have opted-in, we will process your User Credentials, Usage Data, and Contact Information for direct marketing purposes	The processing is based on your consent.

If you want to limit the processing or object to direct marketing

Usage Data

If you as a user wish to limit what Usage Data we process, you can adjust your settings in the Services and/or change the settings in your browser and the options in the cookie banner so that collection and processing of such data are adjusted in line with the options provided. Please see the cookie policy to read more about the cookies used within the Services.

Direct marketing

After opting in, you may withdraw your consent to receive direct marketing at any time, either through your settings in the Services or by using the unsubscribe or opt-out mechanism provided in each direct marketing communication.



Who do we share your personal data with?

Service providers and subcontractors: Your personal data will be processed by our service providers or subcontractors (including data storage service providers, production development agencies, customer research and operations management companies, technical support, and maintenance of the Services) on instruction from Securitas. All service providers and subcontractors act as data processors and are under contractual arrangements only allowed to process personal data for the purposes as set out above. Furthermore, the data processor (service provider or subcontractor) and those acting under instructions of the data processor will not access more personal data than is required for the performance of the service covered by the agreement with Securitas.

Securitas Group: Your personal data may be processed by companies within the Securitas Group that provide services to Securitas in relation to the Services, such as product development, support, and administration. In such a case, Securitas Group companies act as data processor or joint controller with Securitas. The data processor or joint controller may only process personal data under the purposes or instructions provided by Securitas for the processing and only process personal data for the purposes as set out above. Furthermore, the data processor and those acting under the data processor's instructions will not access more personal data than is required for the performance of the service covered by the agreement with Securitas.

Government agencies: Securitas may share your personal data with government agencies (such as the police, the tax authority, or other authorities) if we are required by law to do so or if you have agreed that we do so. We may also share your personal data with government agencies when we believe in good faith that it is necessary to protect our rights, protect your security or the safety of others, investigate crimes, or respond to a government request. Government agencies that receive your personal data will be the data controller for such processing, which means that it is not Securitas who governs how your personal data is processed if shared with an authority. Thus, if your personal data is shared with authorities, this Privacy Notice will not cover that subsequent processing.

Partnered companies and other third parties: Securitas will not sell, trade, or in other ways forward your personal data to third parties outside the Securitas Group unless you have separately agreed to this transfer.

We may offer you services not performed by a Securitas company but from a partnered company within the Services. If you inquire about or purchase a service from one of our partnered companies, we will only forward the personal data necessary for the partnered company to contact you or, in some cases, start performing the service, depending on the service and partnered company you have chosen to purchase from. You will be informed what personal data will be shared when you interact with the partnered company which offers the Services.

Please note that any personal data you share with the partnered company through the partnered companies site, app, or other means of communication is solely the partnered company's responsibility, and Securitas is not responsible for any processing or other event that transpires as a result of the service contracted between you as a customer and the partnered company.

Where we are processing your personal data

To provide you with the Services, we, or a company processing data on our behalf, process your information primarily within the EU. We enter into confidentiality and data processing terms with all such companies to



ensure they comply with high levels of confidentiality, data protection laws, and best practices in privacy and security standards.

Your data may be transferred to a country outside the EU for digital communication with you outside of the Services (such as emails or text messages). To ensure that your data is sufficiently safeguarded outside the EU, we have entered into the EU model Standard Contractual Clauses (SCC) in our agreement with the relevant companies and implemented the safeguards described above.

How long do we keep your personal data

We will retain the personal data covered by this Privacy Notice for as long as you have a registered account with us.

If you delete your account with us, we retain it for thirty (30) days during which you may reactivate your account. If the account is not re-activated within this period, your personal data will be deleted.

If you do not log into your account for twelve (12) months, you will be notified that your account will be deleted unless you log in again. The deletion will take effect thirty (30) days following such notification.

How we protect your data

Securitas takes appropriate technical and organizational measures to protect your personal data. Securitas is constantly working to protect your personal data from accidental or unlawful destruction, loss or alteration, unauthorized disclosure of, or unauthorized access to the personal data transferred, stored, or otherwise processed by Securitas.

Your rights

We respect your integrity and your rights under legislation related to the processing of personal data. The rights you have means that you can request a copy of the personal data we process about you, request incorrect information about you to be corrected, and even under certain conditions, request the erasure of information. You may also, in some cases, have the right to object to Securitas' processing of your personal data and exercise your right to data portability.

To exercise your rights, don't hesitate to get in touch with your Securitas entity with the contact details provided in the Personal Data Controllers document, which you can find at <https://www.securitas.com/en/about-us/securitas-digital-services--legal-documents/>.

You also always have the right to lodge complaints to the Swedish Authority for Privacy Protection (or your national equivalent) if you have objections to our processing of your personal data.

Changes to this Privacy Notice

We reserve the right to change this Privacy Notice. If we make any significant changes to this Privacy Notice, we will notify you by, apart from updating the Privacy Notice online, requesting a re-login, or informing you of the updated version in another appropriate manner. Please note that pure editorial or similar minor changes will not prompt a re-login or specific information.